Remote Productivity Series from Dell Technologies Services

Our services are all about applying expertise, best practices and automation to deliver meaningful business outcomes.

Enabling work from home at scale with a trusted, expert partner

Most employees at medium-size organizations have typically worked in networked offices, with a relatively small number of employees working remotely. Because organizations need to maintain business continuity in uncertain times, IT professionals face the challenge of rapidly deploying and supporting a growing number of home-based users who need consistent access to corporate applications.

IT leaders are now having to consider:

- Do our professionals have computers, monitors, headsets, and other equipment at home that are suitable to their work requirements? What are the different requirements for different groups – for example architects, financial analysts, graphic designers?

- How will our teams stay productive and effective without the collaboration tools that we take for granted in the office – conference rooms, whiteboards, and even hallway conversations?

- How do we provide the security and protection for PCs at home that are equal to that in the office?

Dell Technologies Services Remote Productivity Series

helps organizations quickly enable and support a significantly expanded remote workforce. IT leaders can equip users with personalized technology, collaboration and communication, and options for secure, uninterrupted remote access.
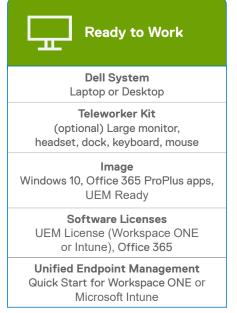
Key Benefits

- Maintain business momentum with minimal disruption

- Gain expert advice from a technology partner with deep experience in work from home

- Save time with work from home solutions that are easy to consume and quick to deploy

- Ensure productivity with ongoing support and managed services

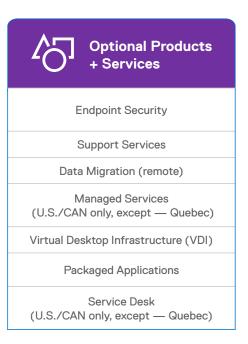- Optimize employee experience for remote work scenarios

Dell Technologies Services help support the transition to work from home

Thousands of Dell Technologies employees have been working at home for more than a decade. To socially distance our employees, our IT teams have increased the number of global team members working remotely to 120,000. We've also helped many enterprise customers manage and support large numbers of remote users. We're ready to leverage this experience for our customers' success.

Ready to Work	Ready to Collaborate	Optional Products + Services
Dell System Laptop or Desktop		Endpoint Security
Teleworker Kit (optional) Large monitor, headset, dock, keyboard, mouse	**Cloud Identity** Azure Active Directory	Support Services
		Data Migration (remote)
Image Windows 10, Office 365 ProPlus apps, UEM Ready	**Collaboration & Communication** Microsoft Teams & Exchange	Managed Services (U.S./CAN only, except — Quebec)
		Virtual Desktop Infrastructure (VDI)
Software Licenses UEM License (Workspace ONE or Intune), Office 365		Packaged Applications
Unified Endpoint Management Quick Start for Workspace ONE or Microsoft Intune	**Productivity & Storage** Microsoft OneDrive, Office 365	Service Desk (U.S./CAN only, except — Quebec)

Boost workforce productivity

End users get to work immediately with their factory-provisioned system preloaded with Windows 10, drivers and key applications.

Employees need to securely access files, host video meetings, and collaborate on documents. Microsoft Office 365 applications, including Teams, OneDrive and Exchange, are powerful enablers for enhancing productivity from home.

We offer services to set up Office 365 applications and Azure Active Directory. We also have services tailored for organizations who have an existing Office 365 environment and need to expand usage of Teams, OneDrive and Exchange.

Customers may want help with managing operations and improving user experience. We can deliver support services to your IT team or even take full responsibility for the IT service desk.

Enhance administration and security

Choose optional services for endpoint security, antivirus and setup of VDI. Add VMware Workspace ONE or Microsoft Intune to easily manage devices and systems from one console.

As you respond to new business challenges, we are here to help you maintain business continuity and keep your employees productive. Contact your **Dell Technologies Services sales representative** today.

DELL Technologies